# % voucherify

# How Top Enterprises Use Voucherify Promotion Engine?

10+ promotion teardowns launched by our clients.



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# **Bloomberg | Quint**

ndustry Digital journalism

Solution Discount coupons, loyalty and referral programs

Limits Customer and order attributes, redemption limits

Goal Customer acquisition/retention

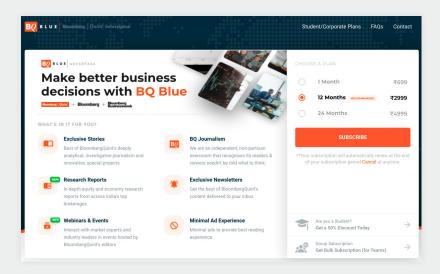
Bloomberg | Quint is an Indian multiplatform business and financial news company. They combine Bloomberg's global leadership in business and financial news and data, with Quintillion Media's deep expertise in the Indian market and digital news delivery, to provide high-quality business news, insights and trends for India's sophisticated audiences.

Bloomberg | Quint uses Voucherify in their discount coupons program. Users can receive discount codes via mulitple channels, including newsletter subscription.

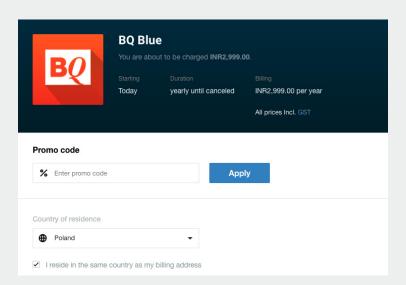
- Voucher creation (redemption limits based on order attributes).
- Users receive a unique code via newsletter or other channels (e.g., social media).
- Users purchase the subscription on Bloomberg | Quint website.
- Users can redeem the discount during the check-out.
- Voucherify checks the code validity and marks the redemption as successful or failed.

### **Customer journey:**

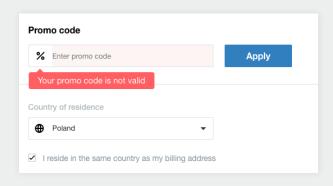
1. Buying a subscription:



2. The promo box on the Bloomberg | Quint website:

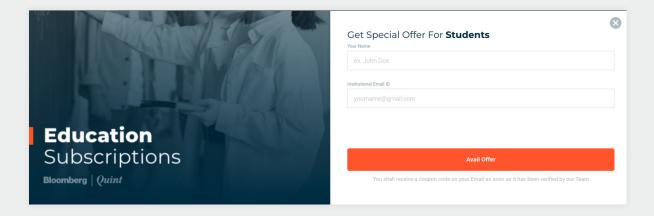


3. Applying an invalid and valid discount codes:





4. Special student -50% discount:



5. Users can receive the discount code via newsletter subscription:





# **Bamboo**

Industry	Food delivery
Solution	Discount coupons, gift cards and referral program
Limits	Customer and order attributes, redemption limits
Goal	Customer retention/acquisition

BAMBOO helps people get their meals on the run. They offer a mobile app for ordering food for collection at any time of the day, skipping the queue. Their target audience is busy businessmen (and businesswomen) working in corporate areas who need to get their meals picked up fast and effortlessly to keep up with speed at work. The stores and restaurants that join the program were looking for a solution to help them increase their throughput at busy times, and boost revenue due to online ordering benefits.

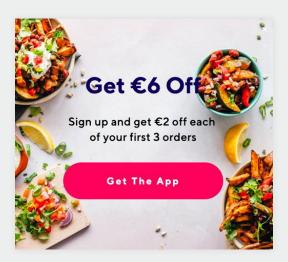
BAMBOO uses Voucherify in their discount strategy. Users can sign up for the discount via a dedicated landing page. Then users get a unique code via SMS. When customers download the Bamboo app, they can enter the code in the Promotions tab to receive a discount for next order.

### **Promotion workflow:**

- ✓ Voucher creation (redemption limits based on customer & order attributes).
- Customers download the app.
- Customers receive unique discount codes via SMS.
- Customers can redeem the discount during the next purchase.
- Voucherify checks the code validity and marks the redemption as successful or failed.

### **Customer journey:**

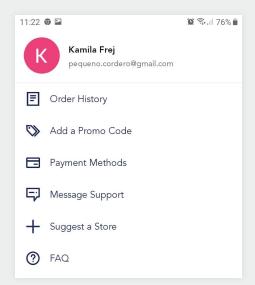
### 1. Promotion visual:

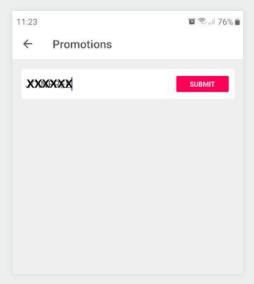


2. Registering to get the discount:

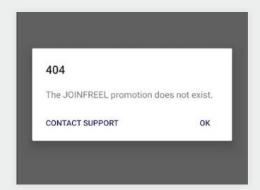


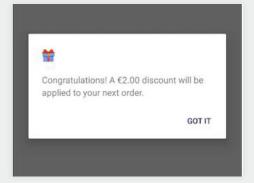
3. Entering the code in the Promotions tab in the mobile app:





4. Getting the discount for the next order – an invalid and valid code redemptions:





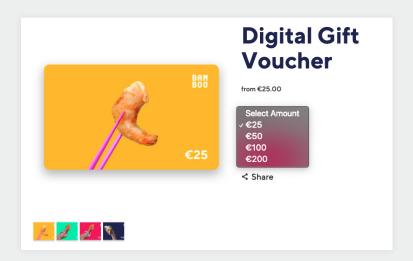
Bamboo also generates digital gift cards in Voucherify. They sell them to customers on their website and app. The digital gift card can be sent as a present via email to a chosen recipient. The gift cards have 5 years-long expiration date. Customers can choose the amounts from 25 to 200 EUR.

### Gift cards workflow:

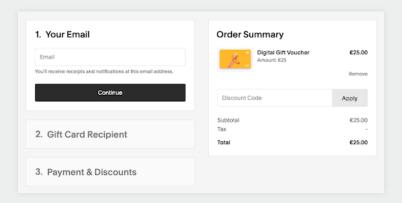
- Customers purchase gift cards on the Bamboo website.
- The recipients get gift cards via a personalized email message.
- Recipients use gift cards to pay for orders on the Bamboo app.
- Voucherify verifies the card balance and expiration date and validates or marks the redemption as successful or failed.

### **Customer journey:**

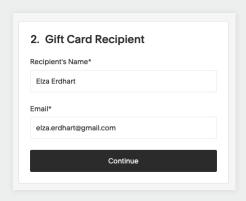
1. Selecting the gift card value:



2. Adding the discount/gift card code at the checkout:



3. Choosing the gift card recipient:





# Grover

ndustry eCommerce renting

folution Discount coupons and referral program

imits Customer and order attributes, redemption limits

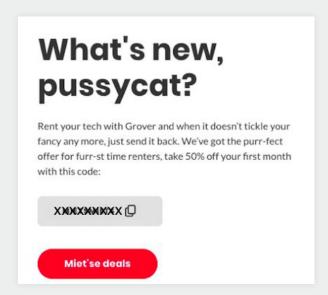
ioals Customer acquisition

Grover is a company that enables people to subscribe to tech products instead of buying them. It gives the freedom of renting by bringing the access economy to the consumer electronics market and offering a simple, monthly subscription model for the best in tech. It allows private customers, as well as businesses, to get access to a wide assortment of over 1500 tech products such as smartphones, laptops, virtual reality (VR) gear, and wearables profiting from flexibility and full usage rights at a fraction of the purchase price. Grover uses Voucherify in their discount program. Users can use a promo code displayed on their website to get a 50% discount for the first month of subscription.

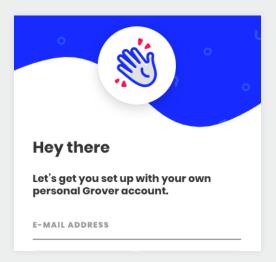
- Voucher creation (redemption limits based on customer & order attributes).
- Customers order a product on Grover website.
- Customers can see the codes directly on the site.
- If the users meet the discount criteria, they receive a unique code.
- Users can redeem the discount during the check-out.
- Voucherify checks the code validity and marks the redemption as successful or failed.

### **Customer journey:**

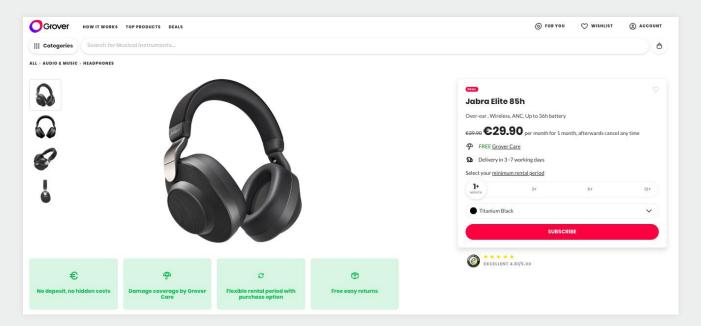
1. Displaying a unique discount code on the Grover website:



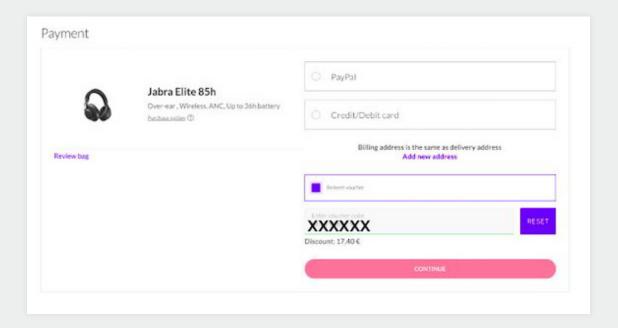
2. Signing up for a personal Grover account:



### 3. Adding a product to the cart:



### 4. Redeeming the discount code:







# Saatchi Art

ndustry Art eCommerce

Solution Discount coupons and gift cards

Limits Order attributes

Goals Customer retention/acquisition

Saatchi Art is the largest online art gallery and social market platform for artists in the world.

The Saatchi Art marketplace contains original paintings, photography, drawings, and sculptures by approximately 110,000 artists from over 100 countries worldwide. This artist network is a platform for artists to show their work and interact, exhibit, and sell their work.

Saatchi Art uses Voucherify in their discount program and gift cards. Discount codes are displayed on the website so customers can use them while buying any piece of art. Users can also let selected recipients purchase an artwork they love with a digital gift card. The worklows steps are simple – select a card value, personalize it with a message, and email it to recipients immediately.

### **Promotion workflow:**

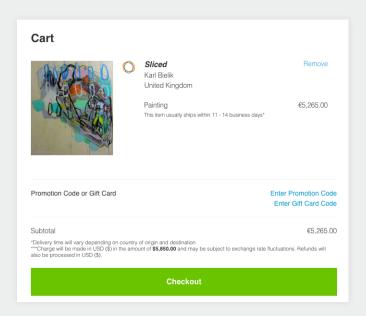
- Voucher creation (redemption limits based on order attributes).
- Customers order a piece of art on the Saatchi Art website.
- Customers can see & copy the codes directly on the site.
- Users can redeem the discount during the check-out.
- Voucherify checks the code validity and marks the redemption as successful or failed.

### **Customer journey:**

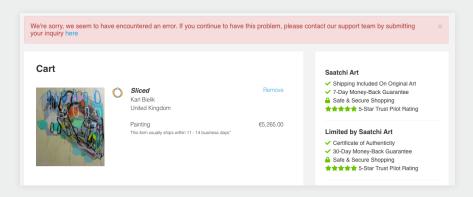
1. Displaying discount codes on the Saatchi Art website:

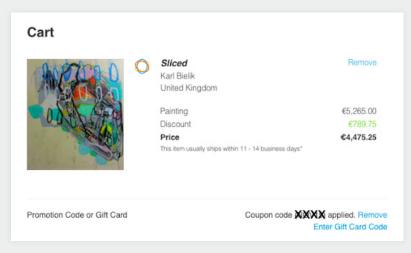


2. The promotion box at the checkout:



### 3. Entering an invalid & valid promotion code:

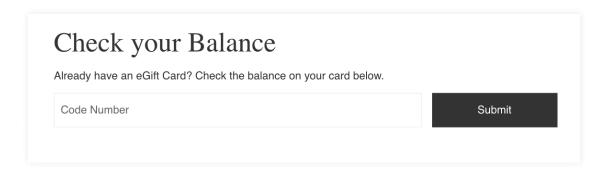




### Gift cards workflow:

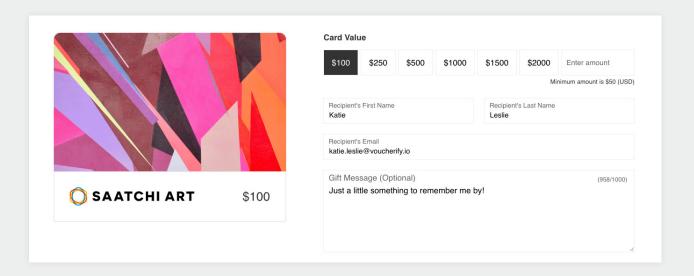
- Customers purchase gift cards on the Saatchi Art website.
- The recipients get gift cards via a personalized email message.
- Recipients use gift cards to pay for orders.
- Voucherify verifies the card balance and expiration date and validates and marks the redemption as failed or successful.

**Bonus:** Saatchi Art allows customers to check their gift card balance directly on the website.

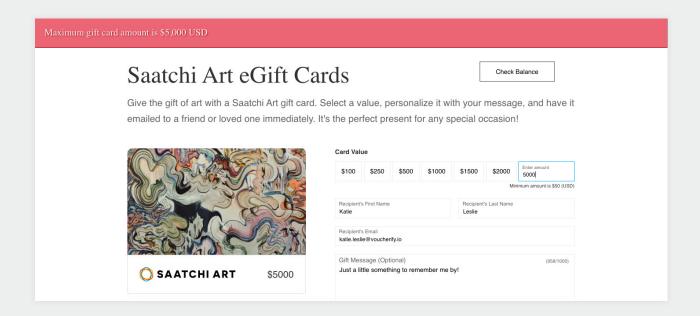


### **Customer journey:**

1. Selecting the gift card value and filling in recipient's info:



2. Exceeding the limit on the maximum gift card amount:





# Yes.Fit

Industry Health & Fitness

Solution Gift cards, cart-level discounts

Limits Customer and order attributes

Goal Customer retention/acquisition

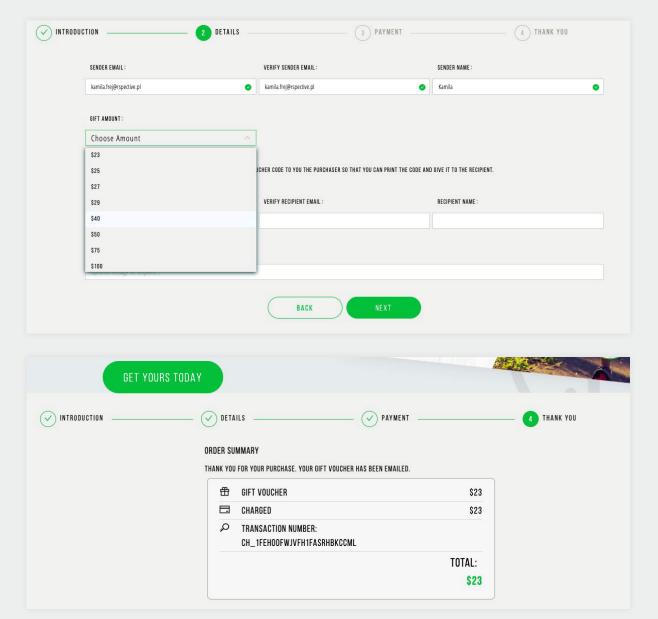
Yes. Fit is all about motivation. They want to convince runners to take part in races and also to motivate their friends. Yes. Fit uses Voucherify in their gift vouchers program. You can buy digital gift cards to reward or motivate your friends. They are available in many amounts and then will be sent via email. The owner of such a gift card can print it out or simply use the promo code while buying a race or any gadget for runners in the store.

### Gift cards workflow:

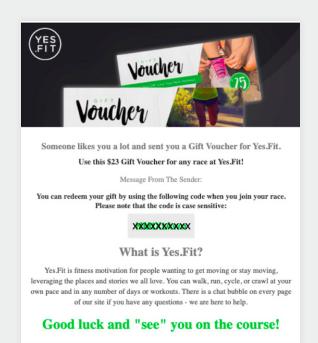
- Gift cards creation.
- Customers order a digital gift card on the Yes. Fit website.
- Recipients or senders receive the card via email powered by Intercom.
- Users can redeem the gift card during the check-out in the runner store.
- Voucherify checks the card validity and updates the card balance.

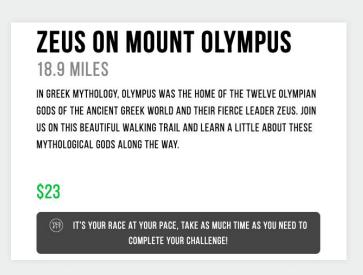
### **Customer journey:**

1. Buying a gift voucher via Yes. Fit landing page:

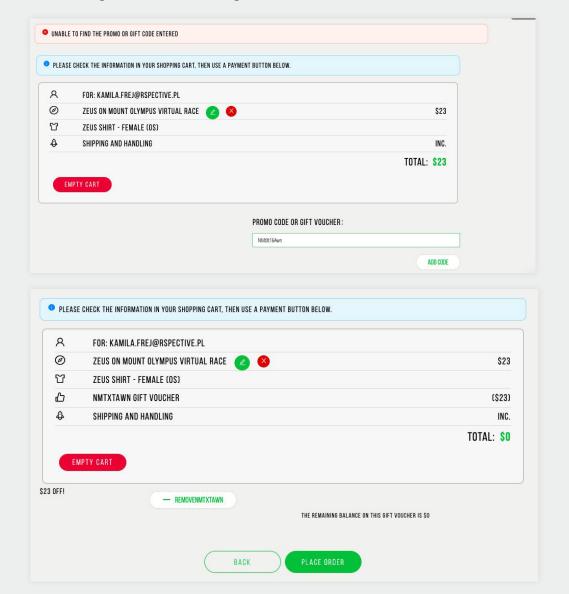


### 2. Getting the gift voucher code via email and choosing the race:





### 3. Entering an invalid & valid gift card code:



### SOULCYCLE



# **SoulCycle**

Industry eCommerce / Fitness

Solution Discount coupons and loyalty programs

Limits Customer attributes and redemption limits

Goal Customer retention/acquisition

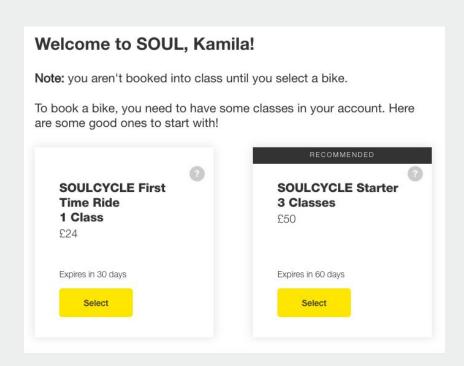
SoulCycle is a New York City-based fitness company that offers indoor cycling workout classes. Customers can take part in a single cycling session or buy a carnet. The company operates on a pay-by-class basis and does not offer memberships.

SoulCycle uses Voucherify in their discount codes program. Steps are simple, you have to sign up, choose a bike class and then you'll get a notification with your discount code for the next ride.

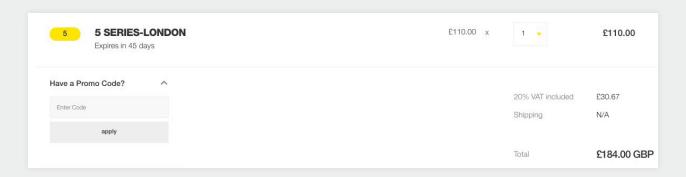
- Voucher creation (redemption limits based on customer attributes).
- Customers order a bike class on the SoulCycle website.
- Customers receive discount codes via channels powered by Braze.
- If the customer meets promotion conditions, the code is assigned to their profile.
- Customers can redeem the discount during next purchase.
- ✓ Voucherify checks the code validity and marks the redemption as successful or failed.

### **Customer journey:**

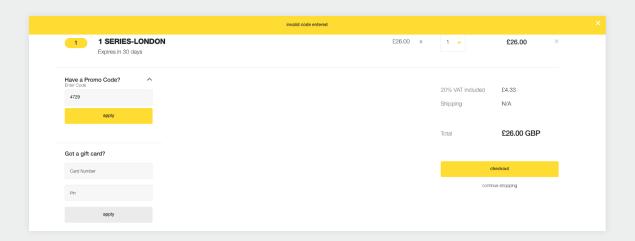
1. Booking and buying a bike ride class:



2. The promotion box on the SoulCycle website:



3. Applying an invalid code at the checkout:





# **Pomelo Fashion**

Industry Fashion DTC

Solution Discount coupons, in-cart promotions and referral program

Limits Order & product attributes

Goal Customer retention/acquisition

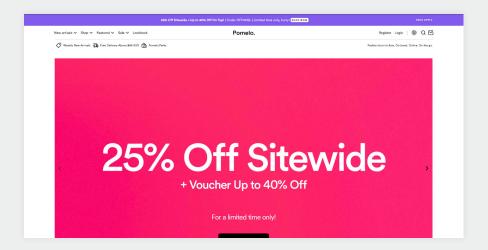
Pomelo is an online fast fashion brand and marketplace for greater Asia. With \$52 mln funding in the recent Series C, they focus on providing new arrivals weekly for the fashion forward twenty something to thirty something consumer. Their branded products are sourced with attention to trend, detail, and quality from the fashion capitals of Asia.

Pomelo uses Voucherify for discount coupon campaigns, in-cart promotions, and a referral program. They use it together with Segment and Braze thanks to Voucherify's native integrations.

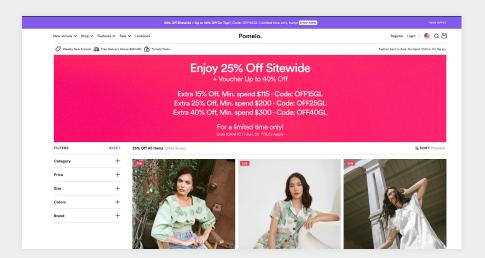
- Creating a collection of products in Voucherify that will be discounted.
- Creating an in-cart discount on those products in Voucherify.
- Creating a tiered discount based on the same product collection with standalone voucher codes in Voucherify.
- Customers add products on promotion to the basket.
- The in-cart promotion is automatically applied or customers add the voucher code.
- ✓ Voucherify checks the code validity and marks the redemption as successful or failed.

### **Customer journey:**

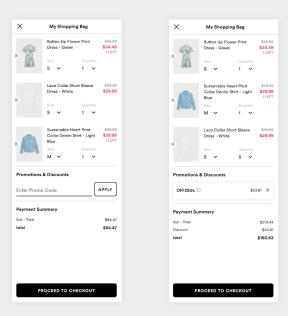
1. The promotion banner on the Pomelo website:



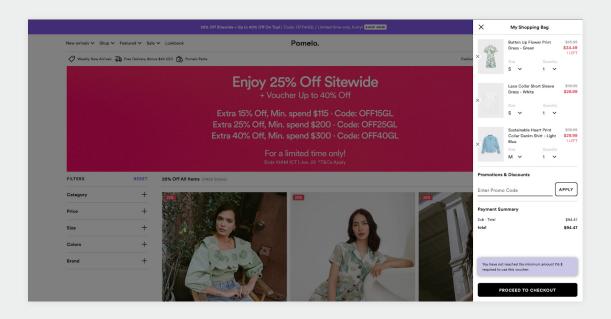
2. The collection of available products on 25% off sale:



3. The application of the automatic discount and the promo code box:



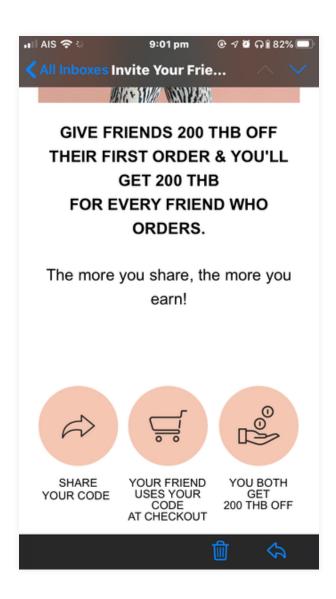
4. If the promotion conditions are not met, Pomelo returns an error message:



Another campaign Pomelo created with Voucherify was a referral program. Pomelo used a two-sided referral program which rewarded both the advocate and their friends. In the case of successful referral, the referrer received a reward coupon. The friend got a dollar discount right after applying the referral code.

### Referral program building blocks:

- Streaming user data into Segment.
- Creating relevant referral messages in Braze.
- Using Branch deeplinks to ensure that users land on the app page & app store.
- Leveraging Voucherify to deliver personalized messages and manage the referral codes redemptions and rewards assignment.





# **Vodafone Portugal**

Industry	Telecommunication
Solution	Discount coupons
Limits	Customer and product attributes
Goal	Customer retention/acquisition

Vodafone Group plc. is a British multinational telecommunications company, operating in Asia, Africa, Europe, and Oceania. Vodafone Portugal is a part of Vodafone Group plc. and the second biggest telecommunications provider in Portugal. The promotion they used Voucherify for was product bundling with the use of unique discount codes. They offered Amazfit SmartWatch free of charge for customers who have subscribed to Internet packages. Those, who subscribed received a voucher code via SMS. They could add the SmartWatch to their basket, add the voucher code, and receive the SmartWatch free of charge.

- Voucher campaign creation in Voucherify.
- Customers order an Internet Package and get a voucher code via SMS.
- Customers have to add the promotional product to the basket.
- Customers have to apply the voucher code and their id number at the checkout.
- Voucherify checks the code validity and marks the redemption as successful or failed.

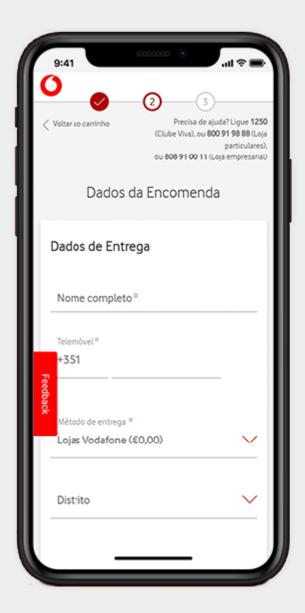
### **Customer journey:**

1. The text message with the discount code and adding the product to the cart:





2. Going through the payment process and applying the discount at the final step:









# **Bellroy**

ndustry Fashion DTC

Solution Discount coupons and in-cart promotions

Limits Product attributes

Goal Customer acquisition

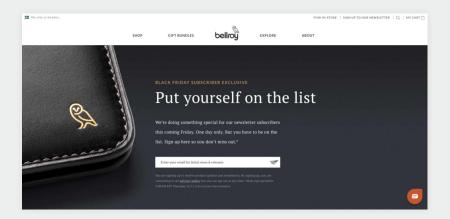
Bellroy is an Australian fashion D2C brand selling leather wallets, bags, phone cases & more made from premium, environmentally certified leather and sustainably produced woven fabrics.

One of the promotions Bellroy launched with Voucherify was a cart-level promotion for Black Friday sent only to their newsletter subscribers.

- Creating multiple cart promotions in Voucherify only for the newsletter subscribers. One promotion per region (currency) on separate projects.
- Newsletter subscribers get a link to the store.
- If they log in to the store, the promotion will be automatically applied at the checkout by Voucherify, for eligible customers, if they add at least one product to their basket.

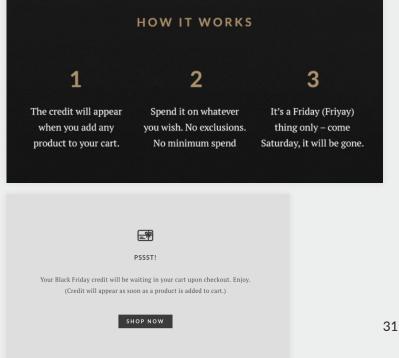
### **Customer journey:**

1. A dedicated landing page promoting a "Black Friday Subscriber Exclusive":

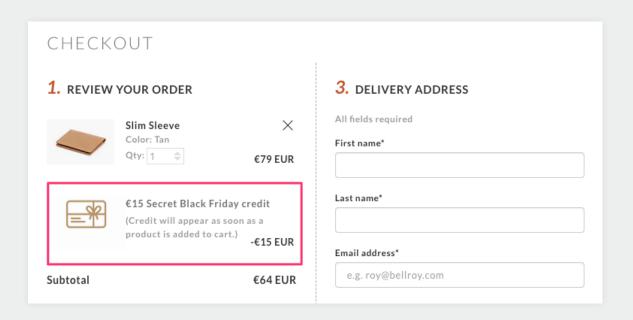


2. After entering the email address, an email was sent to the new subscriber:

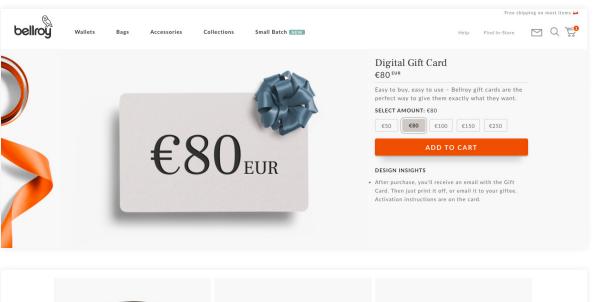


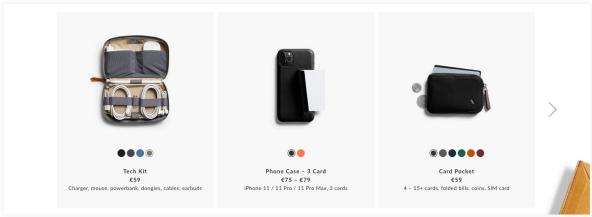


3. The discount at the checkout after entering from the URL that came via email:



Bellroy also uses Voucherify to manage gift card campaigns. Customers can order gift cards in various amounts (\$50, \$80, \$100, \$150, \$250). After the purchase, customers receive an email with the gift card. Then they can print it out, or email it to the giftee. The gift card credit can be split between purchases and used as long as the balance is positive.









# **ZX Ventures – Cerveza Siempre**

Industry Food & Beverages

Solution Referral program

\_imits Order attributes

Goals Customer acquisition

Cerveza Siempre is a spin-off of ZX Ventures (Anheuser-Busch InBev). Cerveza Siempre is a Mexican subscription-based beer delivery service. It was started in 2018 to try different (DTC) channels and a very innovative business model in the brewing industry. Cerveza Siempre offers the best beer prices on the market and unparalleled convenience thanks to home delivery.

They launched a double-sided referral program using Voucherify. The referrers get \$60 pesos every time they have successfully recommended a friend (their friend placed at least one order) that they can use for their next order (discounts cannot be combined, if they refer 2 friends and get \$120 pesos, they have to spend it on two consecutive orders). The referees get a \$150 pesos discount split in half that can be used for their first two orders worth at least \$180 pesos each.

- Referral program is created in Voucherify.
- Customers place their first order and get a unique referral code to share.
- Customers share the referral code with friends.
- Friends gets a \$150 discount, split into two times \$75.
- Friends place orders of at least \$180 and apply the code.
- Voucherify validates the code and reduces the price by \$75.
- Friends pays for the orders an the referrers get a \$60 discount automatically.

### **Customer journey:**

1. The promotion conditions presented on the Cerveza Siempre website:



2. The screen for logged in users, from where they can invite friends via email or other platforms:



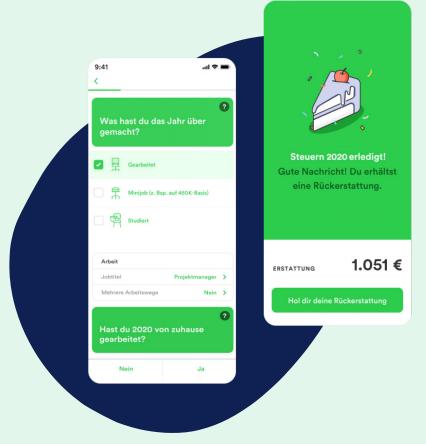
3. The success message that appears after sharing the referral code:



4. The email that referred friends get:







# **Taxfix**

Industry	Finances
Solution	Referral program
Limits	Order attributes
Goals	Customer acquisition

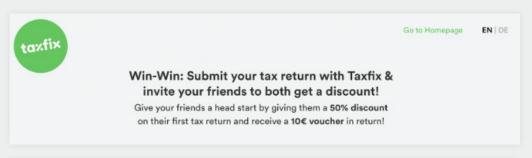
Taxfix is a German company that provides an intuitive app that enables anyone, regardless of education or background, to file their taxes and get a tax refund. They've raised \$110 million in funding from some of the world's top investors – Index Ventures, Valar Ventures, Creandum, and Redalpine.

They built a double-sided referral program with Voucherify. The referees get 50% off their first tax return and the referrers get a 10 EUR voucher if the referee files their tax return using the discount.

- Referral program is created in Voucherify.
- Customers send referral codes to their friends.
- Referred friends get a -50% discount voucher.
- Referred friends file their first tax returns using the discounts.
- Voucherify validates and processes the discount.
- Referrers get 10 EUR discount voucher on their next tax return.

### **Customer journey:**

1. The visuals for the referral program used on the Taxfit website:



### How to invite your friends

You can now send your friends a personalized link to download our app and get a 50% discount. In return, for every friend that follows your invitation and files their first tax return for half the price, we will send you a €10 voucher via E-Mail. Please note: You can only use one €10 voucher at a time when filing your tax return!





### How to receive the discount

Your friends simply need to use your link to download and register through the Taxfix App – at the moment, it is **not** possible to get the discount using our Web App. They can then go on to file their first tax return and their 50% discount will be applied automatically. Once a friend completed the payment process, we will send you an E-Mail with a €10 voucher for your next tax return.



# **Ovo Energy Spain**

Industry Energy

Solution Referral program

Limits Numer of referrals

Goal Customer acquisition

OVO Energy is an energy retailer that initially launched their operations in the UK and in January 2020 has expanded to Spain. OVO Energy is an accessible, 100% renewable, clean energy for households, with simple, transparent, and cheap pricing. They offer a fully digital customer experience and great customer service.

OVO Energy Spain created a double-sided referral program using Voucherify, where each referrer could refer up to five people. Referred friends get a 20 EUR discount. The referrer gets a 40 EUR discount after their referred friend subscribes to OVO Energy services that is discounted in the amount of 4 EUR per month for the total of 10 invoices.

- Referral program is created in Voucherify.
- Customers sign a contract with OVO Energy.
- 30 days after, customers get their referral codes.
- Customers share their referral codes and the referred friends get 20 EUR discount.
- Referred friends subscribe to OVO Energy services using the discount.
- Voucherify validates and processes the discount.
- Referrers gets 40 EUR discount, automatically applied for their next 10 invoices.

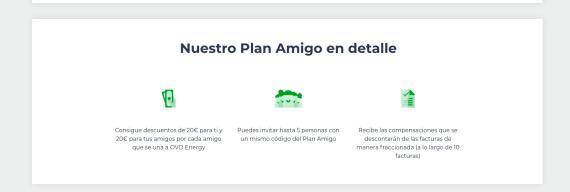
### **Customer journey:**

1. The visuals for the referral program on the Ovo Energy website:



# ¿Dónde puedo encontrar mi código del Plan Amigo?

El código del Plan Amigo te llegará por email en los 30 días posteriores al alta con OVO Energy. ¡Solo tendrás que compartirlo!



beets &roots



# **Beets & Roots**

Industry Food & Beverages

Solution Referral program

Limits Customer attributes

Goal Customer acquisition

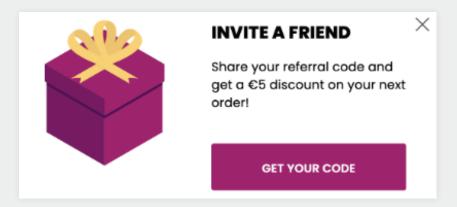
Beets & Roots is an innovative fast-casual concept, founded in 2016 by Michelin-starred chef, Andreas Tuffentsammer, and former Quandoo manager, Max Kochen. They offer healthy and fresh veggie bowls, salads, wraps, and soups of the highest quality.

They use Voucherify for their double-sided referral program where the referrer and the friend both get 5 EUR discount on their next order. The referrer gets the reward only after the referred friend places their first order with Beets and Roots.

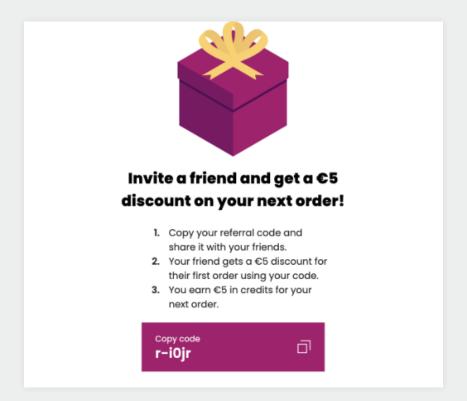
- Referral program is created in Voucherify.
- Customers log in to their account and get a referral code.
- Customers share their referral code and the referred friends get 5 EUR discount.
- Referred friends place orders at Beets & Roots using the discount.
- Voucherify validates and processes the discount.
- Referrers get 5 EUR discount on their next order.

### **Customer journey:**

1. The message with the referral code:



2. The unique referral code displayed to customers:







# Helthjem

Industry Logistics

Solution Referral program

Goal Customer acquisition

Helthjem is a challenger in the Norwegian logistics market, and works to make delivery faster, more frequent and easier – all the way home to the customer. Healthjem is owned by the large media groups Schibsted, Amedia, and Polaris.

Healthjem built a double-sided referral program using Voucherify. In their program, the referrer and the referee both get a 50% discount on sending their package with Helthjem. The referrer gets their reward if the referee sends their first package. The discount codes are valid for 30 days from the date of issuing. There is no limit on the number of referrals possible.

- Referral program is created in Voucherify.
- Customers send referral codes to friends.
- Referred friends get a -50% discount voucher and send their first packages.
- Voucherify validates and processes the discount.
- Referrers get -50% discount voucher on their next order via email.

### **Customer journey:**

1. Rules of the program presented on the Helthjem website and an email form via which customers can share the referral codes with friends:





# Contact us

Tell us what we can do for you.



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